



The support element of the service provision is funded by Durham County Council, and is subject to their quality assurance assessment review provisions and requirements.

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Home Group Limited (charitable registered society No. 22981R)

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Durham Learning Disabilities Parents Service

Learning Disabilities floating support service
East Durham, Durham City and Derwentside

Who we support:

We can offer support to 15 customers living in East Durham, Durham City and Derwentside areas. Customers must be 16+ and living in their own tenancy or have a desire to do so. Customers do not need to have a diagnosed Learning Disability to receive support from our service.

Aims of the service:

We can offer between 1-7 hours of support a week, this can be in the community or in the customers own home. We can offer support around:

- Setting up and maintaining a tenancy
- Maintaining finances and benefit claims
- Developing independent living skills and parenting skills
- Accessing other agencies providing specialist support and advice to families
- Child protection processes as appropriate, and ensure fair access to legal representation
- Accessing health care during and after pregnancy for both parents and their children
- Working in partnership with voluntary and statutory agencies to help safeguard the welfare of the customer and their children

Each customer will develop their own support plan with their goals and aspirations. Support will be offered to achieve these goals, and support plan reviews will be held to discuss goals and developments. Once all of the goals have been achieved, we will agree a move on plan so that the customer can have the resources they need to continue on their journey.

We can offer support for up to 2 years.

How to make a referral:

Anyone can refer into the service including self referrals. To make a referral you will need to complete a referral form. Forms can be accessed by contacting the gateway at: gatewaydurham@homegroup.org.uk Once the referral is received, we will contact the customer to discuss the support needs in more detail.

About Home Group

Home Group is one of the UK's largest providers of care and support. We help over 26,000 of the most vulnerable people every year through our supported health and housing schemes.

Our person-centred approach is designed to enable independence, allowing people to move through intensive support, floating support, training and employment.

When using our support services, customers receive:

- respect and confidentiality
- good liaison between our colleagues and others involved in their care and support
- regular visits and reviews from allocated workers
- consultation about the service they receive and the right to challenge, complain and praise
- the right to change their mind.

